

Rotherham Children and Young People's Services

Assessment of Performance by Corporate Plan Priorities

2014/15 Quarter 1 Report

This report outlines quarter one performance for 2014/15 against targets, with comparisons against previous performance and statistical neighbour and national data where possible.

It should be read in conjunction with the 'Appendix B - Performance Measures - Qtr1 2014-15' as it includes references throughout the text to the numbering structure within the table.

Below are the criteria for RAG rating the indicators.

Definition of new RAG Status	Target Met	Stat Neighbour Avg Met	National Avg Met	New RAG Status
Performance is achieving the local target and above Statistical Neighbours or National Average	✓	✓	✓	GREEN
Performance is not achieving the local target and on or above Statistical Neighbours or National Average	x	✓	✓	AMBER
Performance is below local target and Statistical Neighbours or National Average	x	x	x	RED

Comparative data relates to the latest available data and therefore date periods for some indicators may vary. It has been sourced via the DFE Local Area Interactive Tool.

Corporate Plan Exception Report (RAG rated Red)

We can confirm that no outcomes during quarter one of 2014-15 were rated red, therefore no further detail is provided.

Any relevant further detail regarding any Amber or Green measures can be found in the comments on 'Appendix B - Performance Measures - Qtr1 2014-15'.

We would like to note that a number of the newer measures are still being developed and baselined before targets are set and rag ratings are given.

Quality Assurance

Between April 2014 and the end of June 2014 we have continued to embed quality assurance and the following audit activity has been undertaken;

- **Thematic qualitative case audit process**; 192 case audits including, Child Sexual Exploitation risk assessments, CART No Further Action decision making. Child Protection Strategy Discussions, Sharing Child Protection reports with parents, capturing parental and child views on impact of assessment and the timeliness of Social Worker reports to CP conferences, Quality of FCAF assessments
- **Qualitative Audit Checklists for all Looked After Children Reviews**; 267 cases reviewed resulting in 18 informal concerns, 7 Stage 1 concerns and 4 stage 2 concerns being raised.
- **Qualitative Audit Checklists for all Initial and Review Child Protection Conferences**; 197 conferences (421 children) resulting in 38 concerns being raised through the escalation/challenge procedure. Conference chairs have reported that the new care planning template introduced in February 14 has made an impact as they are challenging fewer cases regarding issues around care planning.
- **Active Involvement** in the development and contribution to the LAC Action Plan.

Themes and issues identified within the audits have assisted in gaining a clearer understanding on the impact of the services we deliver. As a result;

- A new LAC care plan and LAC statutory visit template have been developed along with refreshed guidance and standards. 85% of escalated concerns by IRO's were regarding concerns about the recording and undertaking of statutory visits.
- Multi-agency training regarding the new children in need/child protection care plan has been delivered to 50 front-line professionals, from Health, Education and Voluntary Sector, 4 more sessions planned between September – December 2014
- CYPS Team Manager Learning Sets have been refreshed and include the development of an intranet site that provides a central repository of information that encompasses changes in national guidance, changes in legislation, sharing of good practice from other authorities, evidenced based practice and research papers as well as general Social Work commentary. The idea really is acknowledging the limited time TM have available to read and put aside for their own research and therefore having a place where they can go and access information that is presented in an easy

accessible format, that is succinct but also provides them with links to explore further and will hopefully have a positive impact on practice in Rotherham.

- In order to consistently capture the child's voice the following practice standard:-
"Capturing the thoughts, feelings and wishes of Children involved with social care services in Rotherham" has been developed.
- Development of a protocol that enables, on a monthly basis, the CART Manager or responsible Service Manager to meet the LSCB Business Manager/Quality Assurance Officer to carry out a dip sample of contacts that have been deemed to require No Further Action. This will provide assurance to the robustness of decision making at the "front door" as well as facilitating challenge to all partner agencies in relation to compliance with thresholds and quality of contacts to CART.